

Meet Oli

Customer Relationship Manager

I am responsible for the daily interactions the teams have with our customers. My main objective is to ensure that the service we provide is nothing short of outstanding. I am constantly working collaboratively with our customers both internally and externally, to ensure the processes we have in place are up to date and allow us all to “enable the mission critical.”

Oli's career path at Incora

- **Customer Account Lead - 2015**
Spondon, Derby UK
- **Customer Relationship Manager**
Rolls-Royce SCUs and Sub Tiers – 2018
A Class Solutions and Sourcing – 2019
1202 Main and IIC – 2019
Derby, UK

Passion and Teamwork

“Being able to get close to pioneering companies, who are always pushing the boundaries drives my passion for aerospace”

I have always been a bit of a plane geek. I have fond memories from my childhood, when my nan used to take me to Heathrow airport where we would watch the planes take off and land! I enjoy the challenges of working in the industry and how vital aerospace is in today's society. The urgency and criticality of the industry means that every day is different and being able to see tangible results when you support your customer or colleague is incredibly rewarding.

Sometimes we need to support our customers with challenging objectives which can seem insurmountable. This dynamic work environment requires high levels of teamwork, which shines through with the passion people at Incora have to provide outstanding customer service.



Our drive to provide unrivalled service means that we do whatever it takes to ensure our customers get the parts they need, at the right time, to the right quantity and in the right place.