

# Meet Jack

## Customer Relationship Manager

I am able to connect the various departments I have worked in, during my placements, together, helping others to understand their wider impacts on other areas within Incora, promoting a greater collaborative approach to produce excellent customer service both internal and externally.

### Jack's career path at Incora

- **Undergraduate placement – 2015**  
Material Controller / Data Co-ordinator / Customer Account Lead / Warehouse Co-ordinator  
Derby, UK
- **Supply Chain Graduate Programme – 2017**  
Customer Relationship Lead / Data Analyst / Supply Chain Controller / Supply Chain Manager  
Derby, UK  
Sales Account Lead  
Fort Worth, US
- **Customer Relationship Manager – 2019**  
Derby, UK

## Development and Opportunities

**“Incora is small enough for your voice to be heard, yet large enough to provide rich global opportunities”**

Knowing that each day brings a different challenge and Incora's continuous improvement mentality means that we're always striving to develop our people and processes. Although Incora is a global organisation, it still retains a smaller company's characteristics, so I am able to have a real impact.

My experience at Incora has been a consistent journey of development both personally and professionally as I came into the business as a work-based student. As part of this opportunity, I have experienced various roles within the organisation and this has helped me to understand Incora from a holistic perspective. Incora have supported me through my Masters degree and I have had the opportunity to spend 3 months at our US site.

